



Stars Suits Casino Hotel Responsible Gaming

Responsible Gaming Meets Refined Experience

 **Van Baerlestraat 122, 1071 Amsterdam, Netherlands**


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 **www.starssuits.com**

 **Disclaimer: 18+ only. Gambling can be addictive. Play responsibly.**

1. Responsible Gaming — Our Golden Rule

 **At Stars Suits**, Responsible Gambling is not an option — it is our culture. Everything we do, from signage to service, is designed to protect your well-being.

 **Age verification: ID required, no exceptions**

 **Session timers & play history available**

 **Self-exclusion & voluntary limits, anytime**

 **On-site RG Ambassadors (24/7)**

 **Quiet Zones for breaks and reflection**

✅ Cooperation with: BeGambleAware, GamCare, AGOG Nederland, Jellinek

💡 **Reminder:** Gambling is not a financial strategy. It is leisure. Please treat it that way.

2. Welcome to Stars Suits — A Place for Adults Only

🛎 We are a five-star sanctuary for travelers who value privacy, quality, and inner calm. Our Amsterdam location is just minutes from the city's museums, canals, and cultural heritage zones.

🛏 Over 300 high-end rooms

🧘 Wellness rooftop floors with spa & fitness

🎧 Soundproof, air-purified interiors

📺 Multilingual smart entertainment

🔑 Private concierge and biometric room entry

⚠ **Note:** Guest rooms contain RG brochures, hotline info, and awareness materials.

3. The Casino — Stylish, Secure, Smart



Our fully licensed casino offers over 4,000 m² of entertainment, overseen by the **Dutch Gambling Authority (Kansspelautoriteit)**.



Games include:

- Blackjack, French & European Roulette
- Punto Banco, Caribbean Stud Poker
- 500+ digital slots and themed reels
- Skill games & progressive jackpots
- Poker room with daily leagues



Every machine is equipped with:

- Bet & loss limit options
- Instant win/loss stats
- Reality check timers
- RG help button




Adults only. All games are monitored for fairness and compliance.





4. Non-Gaming Balance — For Mind and Body


To promote well-being, we encourage regular time off the floor.

 Rooftop spa with hydrotherapy


 Juice bar & alcohol-free cocktails

 Morning meditation & candlelight yoga


 Optional mindfulness workshops


 Art lounge & sensory retreat rooms





 Responsible Play reading lounge

 Guests receive wellness credits and RG bonuses for taking breaks.

5. Live Events That Educate & Entertain

 At Stars Suits, we combine sophistication with awareness. All events are built around **social connection**, **game knowledge**, and **RG integration**.

 Regular events:

-  “Know the Odds” Game Education Nights
- ♀ Women in Gaming: Lounge networking & panel talks
-  Jazz & Jackpots: Live music + limited tables
-  Guest Therapist Q&As
-  RG Debates: Monthly roundtable with specialists

✅ All attendees receive RG kits, session cards, and voluntary play trackers.

🧩 6. Guest Tools & RG Technology

🖥️ Our hotel uses custom-built RG software to let guests track their experience in real time.

💻 Personal player dashboard (linkable to room key)

📱 SMS alerts for self-set play/session limits

📺 In-room RG TV channel (Dutch, English, German)

📄 Printed RG journals & limit-setting worksheets

👉 One-on-one RG consultation appointments

🔒 Available to all guests. Fully confidential. No judgment.

💬 7. Need Support? We're Connected


You are never alone. Stars Suits partners with global & local organizations for real help:


📌 **BeGambleAware.org** — UK 24/7 support, self-tests

📌 **GamCare.org.uk** — Live chat, forums, helpline

 **AGOG Nederland** — Peer support for Dutch residents

 **GambleAware.org** — Research-based prevention tools

 **Jellinek Amsterdam** — Local clinical support

 Need help fast? Ask for an RG Ambassador or call the national line: 0800 240 002



8. Legal Transparency & Guest Rights

We operate under:



Dutch Gambling Act (Wet op de Kansspelen)



GDPR and EU Consumer Protection



Google's Gambling Ad Policy (Offline Services)

Our code of conduct includes:

- No ads aimed at youth
- No suggestions that gambling is a solution
- No fake testimonials or urgent messages
- Mandatory 18+ messaging on all materials

✓ All guests receive a rights & rules booklet upon check-in.

✉ 9. Contact & Reservations

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🕒 **Open 24/7** | 🚫 **Adults Only** | 🌍 **Multilingual Staff**

Stars Suits Casino Hotel – Where Intelligence Meets Entertainment
